

Product Guide



About IDS

While Intelligent Dispensing Solutions manufacturers some of the most innovative automated retail and controlled dispensing equipment in the business, our success comes from our rich history in the vending business.

As part of The Wittern Group of companies, we have over 85 years in the automatic merchandising business. The Wittern Group's founder, F.A. Wittern, was known as an innovator and today, the company is its third-generation of family leadership.

IDS was a pioneer in the supply vending market and as the first in the marketplace, has maintained its advantage by improving and enhancing its offering since.

Today, The Wittern Group is the world's largest manufacturer of integrated automated dispensing solutions. From the highest quality equipment manufactured in the U.S.A. to our proprietary backend software integration, IDS has the most sophisticated solution and in-depth understanding of our customers' needs.

While we are always looking forward in our work, we would not have gotten to where we are now without our dedication to offering quality equipment to the marketplace. We recognize that if we take care of our customers, we take care of ourselves.

IDS is one of the only, if not the only, controlled dispensing solution provider that manufactures its equipment. Plus, unlike other controlled dispensing solutions provides, IDS is a one-stop-shop and offers customers a holistic program. Beyond the equipment itself, IDS offers:

- Integrated backend software
- In-house financing and leasing programs
- Shipping and logistics support
- Engineering and R&D expertise
- Equipment branding services
- Vending management and fulfillment programs
- Service and technical support

IDS is the world's largest manufacturer of integrated point-of-sale (POS) automated dispensing solutions. Using lessons learned from over 85 years in vending, we build our machines in our 500,000 square foot facility located in Des Moines, lowa. Our sophisticated fabrication techniques and advanced machining ensures our equipment is made with quality and durability. Plus, we have a robust engineering and R&D team that works in the same facility where our equipment is manufactured. This gives us total control over the entire process, and ensures you get your machine on time.

Supply Dispenser

Our Supply Dispensers allow customers to increase productivity and reduce employee downtime by spreading out your single point of storage to your point of use. Popular for facility and supplies management, healthcare, retail, IT and more, IDS' Supply Dispensers provide secure machine-based management of consumable and returnable supplies, tools, and other assets.

INTELLIGENT CONTROL SYSTEM

State-of-the-art control system allows secure web based interface for 24/7 real-time transactions and reporting.

DURABLE VERSITILE SHELVES

Configurable to almost any package size in the field with no need for tools. Full selection (5-3/4"W) 3/4 selection (4-5/16"W) Single selection (2-7/8"W)

LED LIGHTING

High visibility and high efficiency LED lighting spotlights products.

EXTRA LARGE DELIVERY PORT

Even large packages are accessible through the extra large delivery port.

DURABLE CABINET AND DOOR CONSTRUCTION

Uniquely designed and constructed from 20 gauge steel, dispensers feature fully welded seams and internal bracing for long term reliable service.



ELECTRONIC DISPLAY

Communicates all dispensing and programming data to technicians and managers.

STANDARD SECONDARY PORT

For static instruction or secondary input modules.

MULTIPLE INTERFACES AVAILABLE

- Pin number
- Proximity card reader
- Bar code ID scanner
- Magnetic strip reader

Branded Options

Brand with your graphics and identify it as the place to go for your products.

Supply Locker

Popular across a wide range of industries including consumer products, health care, education and information technology, IDS' Supply Lockers provide secure accountability for reusable assets and consumable products, ensuring your team has exactly what they need, when and where they need it 24/7. Single and multiple item dispense, check-in/check-out, loan periods, asset management, and self-service automated order pick-up/will-call are all possible with IDS' Supply Lockers.

LED LIGHTING

High visibility and high efficiency LED lighting spotlights products.

SOLID AND WINDOW DOOR OPTIONS

Acrylic window version for imediate identification of available item.

Solid door verison for higher security.

DURABLE CABINET AND DOOR CONSTRUCTION

Uniquely designed and constructed from 20 gauge steel, lockers feature fully welded seams and internal bracing for long term reliable service.

VERSITLE COMPARTMENTS

Sized for a wide variety of products. Opening: 10-3/4"H x 11"W Depth: 22-15/16"D



INTELLIGENT CONTROL SYSTEM

State-of-the-art control system allows secure web based interface for 24/7 real-time transactions and reporting.

ELECTRONIC DISPLAY

Communicates all dispensing and programming data to technicians and managers.

MULTIPLE INTERFACES AVAILABLE

- Pin number
- Proximity card reader
- Bar code ID scanner
- Magnetic strip reader

OPTIONAL POWER CONNECTED MODEL

Keep devices charged and ready for use. *SL11 Locker Only.





Supply Combination



SD5000 Supply Dispenser

12 Compartment Satellite Supply Locker Shown with Window Doors

	SD5000	SL12 Satellite Locker			
Selections	Configurable up to 60 Items	12 Items			
Capacity	Typical capacity 350 items, Capacity varies with tray configurations.	12 Items			
Communication	Web based	Web based through Tech 5000			
Electrical Requirements	Domestic: 115 VAC/60Hz, 1.2 AMPS; International: 230 VAC/50Hz, 0.6 AMPS	Domestic: 115 VAC/60Hz, 1.2 AMPS; International: 230 VAC/50Hz, 0.6 AMPS			
Height	72"(183 cm)	73-5/16"(186.2 cm)			
Width	41" (104 cm)	30-1/8" (76.5 cm)			
Depth	35.2" (89.4 cm)	24-3/8" (62 cm)			
Shipping Weight	628 lbs. 357 lbs. Varies with configuration and options Varies with configuration and options				
Standard Features	Keypad Point of Interface Guaranteed Delivery Sensor System (SD5000 only) Software Monitoring (SD5000 only) LED Interior Lighting				
Options	Badge Reader (Bar Code ID Scanner; PROX Card Reader; Magnetic Strip Card Reader depending on your interface system-Tech 5000 only) Custom Graphic Wrap Shipping Installation				

	SD5000	SD3000				
Selections	Configurable up to 60 Items	Configurable up to 43 Items				
Capacity	Typical capacity 350 items, Capacity varies with tray configurations.	Typical capacity 115 items, Capacity varies with tray configurations.				
Communication	Web	o based				
Electrical Require- ments	Domestic: 115 VAC/60Hz, 1.2 AMPS;	International: 230 VAC/50Hz, 0.6 AMPS				
Height	72"(183 cm)				
Width	41" (104 cm) 29.3" (74.4 cm)					
Depth	35.2"	(89.4 cm)				
Shipping Weight	628 lbs. Varies with configuration and options	445 lbs. Varies with configuration and options				
Standard Features	Keypad Point of Interface Guaranteed Delivery Sensor System LED Interior Lighting Software Monitoring	Guaranteed Delivery Sensor SystemLED Interior Lighting				
Options	Badge Reader (Bar Code ID Scanner; PROX Card Reader; Magnetic Strip Card Reader depending on your interface system) Custom Graphic Wrap Shipping Installation					





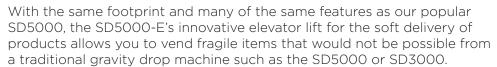
SD5000-E (Elevator Equipped)						
Selections	Configurable	up to 50 Iten	ns			
Capacity	Typical capac	ity 300 item:	s, Capacity varies	with tray config	gurations.	
Communication	Web based					
Electrical Requirements			9.5 AMPS; With Hz, 5.2 AMPS	Heated Glas	s: 115 VAC/60Hz, 10.5 AMPS;	
Height	72"(183 cm)	Width	41" (104 cm)	Depth	38" (97 cm)	
Shipping Weight	831 lbs. Varies	with configurat	ion and options			
Standard Features	Elevator De Guaranteed LED Interior	 Keypad Point of Interface Elevator Delivery System Guaranteed Delivery Sensor System LED Interior Lighting Software Monitoring 				
Options	Badge Reader (Bar Code ID Scanner; PROX Card Reader; Magnetic Strip Card Reader depending on your interface system) Custom Graphic Wrap Shipping Installation					



Climate Controlled Dispensers

These fully refrigerated Supply Dispensers support compliance with regulatory standards and ensure products maintain freshness and usability, saving you thousands of dollars annually in replacement costs due to spoilage or improper storage of products

	SD5000-R	SD3000-R				
Selections	Configurable up to 60 Items	Configurable up to 36 Items				
Capacity	Typical capacity 664 items, Capacity varies with tray configurations.	Typical capacity 412 items, Capacity varies with tray configurations.				
Communication	Web bas	sed (CAT5E)				
Electrical Requirements	115 VAC/60Hz, 9.5 AMPS; With Heated Glass: 115 VAC/60Hz, 10.5 AMPS	115 VAC/60Hz, 7.0 AMPS; With Heated Glass: 115 VAC/60Hz, 8.0 AMPS				
Refrigeration	Super 1/3 HP, R-134a	or R-513a Closed System				
Height	72"(183 cm)					
Width	41" (104 cm)	29.5" (75 cm)				
Depth	38" (96.5 cm)				
Shipping Weight	838 lbs. Varies with configuration and options.	691 lbs. Varies with configuration and options.				
Standard Features	Keypad Point of Interface Guaranteed Delivery Sensor System LED Interior Lighting Refrigeration System Software Monitoring	 Guaranteed Delivery Sensor System LED Interior Lighting Refrigeration System 				
Options	 Badge Reader (Bar Code ID Scanner; PROX Card Reader; Magnetic Strip Card Reader depending on your interface system) Custom Graphic Wrap LED Under Machine Glow System Shipping Installation 					



From breakable electronics and sensitive tech accessories to fragile EMS and delicately packaged narcotic, and more, the SD5000-E provides your employees with 24/7 access to the supplies they need with simplicity and ease.

SD5000-E (Elevator Equipped)						
Selections	Configurable	up to 50 Iten	ns			
Capacity	Typical capac	ity 300 item:	s, Capacity varie	es with tray c	configurations.	
Communication	Web based (0	CAT5E)				
Electrical Requirements			9.5 AMPS; With Hz, 5.2 AMPS	Heated Glas	ss: 115 VAC/60Hz, 10.5 AMPS;	
Refrigeration	Super 1/3 HP,	R-134a or R-	513a Closed Sys	tem		
Height	72"(183 cm)	Width	41" (104 cm)	Depth	38" (97 cm)	
Shipping Weight	831 lbs. Varies	with configurat	ion and options.			
Standard Features	Elevator DeRefrigerationGuaranteeLED Interior	 Keypad Point of Interface Elevator Delivery System Refrigeration System Guaranteed Delivery Sensor System LED Interior Lighting Software Monitoring 				
Options	Badge Reader (Bar Code ID Scanner; PROX Card Reader; Magnetic Strip Card Reader depending on your interface system) Custom Graphic Wrap Shipping Installation					



SD5000-R RA-12



RA-12



Locker Solutions

The SL11 is a multi-functional Supply Locker that provides secure dispensing of of large, bulky consumable and returnable supplies, tools, and other assets such as keyboards, EMS kits, power tools, defibrillators, and rechargeable handheld assets.

The SL11 acan also be used for secure asset management in the form of will-call, redemption and storage of high-dollar items or user-specific items that contain sensitive data such as laptops, tablets, and smartphones.

SL11 Stand Alo	SL11 Stand Alone Locker RA - 3				
Compartments	11 individual plus cor	itrol compa	rtment		
Compartments Sizes	Opening: 10-23/32"H	4 × 10-15/16'	'W Depth: 22-15/16	"D	
Compartment Door Type	Window or Solid Do	or			
Communication	Web based (CAT5E)	ı			
Electrical Requirements	Domestic: 115 VAC/60Hz, 1.2 AMPS International: 230 VAC/50Hz, 0.6 AMPS 2 Outlets required for powered model				
Height	73-5/16"(186.2 cm)	Width	30-1/8" (76.5 cm)	Depth	26-3/8" (62 cm)
Shipping Weight	353 lbs. Varies with co	nfiguration ar	nd options.		
Standard Features	Keypad Point of Interface LED Interior Lighting Software Monitoring				
Options	Badge Reader (Bar Code ID Scanner; PROX Card Reader; Magnetic Strip Card Reader depending on your interface system) Power Outlet in Each Compartment Custom Graphics Shipping Installation				

The SL12 satellite locker is a is the perfect expansion to your dispenser or locker. Adding capacity and versatility to your system.

SL12 Satellite L	_ocker				RA - 3
Compartments	12 individual				
Compartments Sizes		Opening: 10-23/32"H x 10-15/16"W Depth: 22-15/16"D (Subtract 6-1/8" for power box in one compartment)			
Compartment Door Type	Window or Solid Door				
Communication	Web based through I	Web based through host dispenser connection.			
Electrical Requirements	Domestic: 115 VAC/6	Domestic: 115 VAC/60Hz, 1.2 AMPS International: 230 VAC/50Hz, 0.6 AMPS			
Height	73-5/16"(186.2 cm)	Width	30-1/8" (76.5 cm)	Depth	26-3/8" (62 cm)
Shipping Weight	327 lbs. Varies with configuration and options.				
Standard Features	LED Interior Lighting				
Options	Custom GraphicsShippingInstallation				

Available in solid and window door variations depending on your security and privacy needs.





SL 11 Stand Alone Locker Shown With Window Doors



SL11 Stand Alone Locker Shown With Solid Doors



SL12 Satellite Locker Shown With Window Doors RA- 3



SL12 Satellite Locker Shown With Solid Doors

The SL7 locker provides a mix of medium and half locker size compartments for varied products.

SL7 Stand Alo	SL7 Stand Alone Locker				RA - 2	
Compartments	7 individual compart	ments	-			
Compartments Sizes	Opening: (5) 10-23/3 Depth: 22-15/16"D	Opening: (5) 10-23/32"H x 10-15/16"W, (2) 10-15/16"W x 34-23/32"H Depth: 22-15/16"D				
Compartment Door Type	Window or Solid Do	Window or Solid Door				
Communication	Web based (CAT5E))				
Electrical Requirements	Domestic: 115 VAC/6	60Hz, 1.2 AN	MPS International: 2	230 VAC/50	Hz, 0.6 AMPS	
Height	73-5/16"(186.2 cm)	Width	30-1/8" (76.5 cm)	Depth	26-3/8" (62 cm)	
Shipping Weight	327 lbs. Varies with co	nfiguration ar	nd options.			
Standard Features	LED Interior Lighting					
Options	Custom GraphicsShippingInstallation	Custom GraphicsShipping				



SL7 Locker Shown With Window Doors RA-2



SL7 Locker Shown With Solid Doors RA-2

The SL16 locker adds smaller individual compartments for greater capacity of small product types.

SL16 Stand Ald	SL16 Stand Alone Locker				RA - 5	
Compartments	16 individual compar	tments				
Compartments Sizes	Opening: (6) 10-23/3 Depth: 22-15/16"D	Opening: (6) 10-23/32"H x 10-15/16"W, (10) 4-23/32"H x 10-15/16"W Depth: 22-15/16"D				
Compartment Door Type	Window or Solid Do	Window or Solid Door				
Communication	Web based (CAT5E))				
Electrical Requirements	Domestic: 115 VAC/6	60Hz, 1.2 AN	MPS International:	230 VAC/50	Hz, 0.6 AMPS	
Height	73-5/16"(186.2 cm)	Width	30-1/8" (76.5 cm)	Depth	26-3/8" (62 cm)	
Shipping Weight	327 lbs. Varies with co	nfiguration ar	nd options.			
Standard Features	LED Interior Lighting					
Options	Custom GraphicsShippingInstallation					



SL16 Locker Shown With Window Doors RA-5



SL18 Satellite L	SL18 Satellite Locker					
Compartments	18 individual compar	tments				
Compartments Sizes		Opening: (6) 10-23/32"H x 10-15/16"W, (12) 4-23/32"H x 10-15/16"W Depth: 22-15/16"D (Subtract 6-1/8" for power box in one compartment)				
Compartment Door Type	Window or Solid Do	Window or Solid Door				
Communication	Web based through	host disper	nser connection.			
Electrical Requirements	Domestic: 115 VAC/6	60Hz, 1.2 AN	1PS International:	230 VAC/50	Hz, 0.6 AMPS	
Height	73-5/16"(186.2 cm)	Width	30-1/8" (76.5 cm)	Depth	26-3/8" (62 cm)	
Shipping Weight	327 lbs. Varies with co	nfiguration ar	nd options.			
Standard Features	LED Interior Lighting					
Options	Custom GraphicsShippingInstallation	Custom GraphicsShipping				



SL18 Locker Satellite Shown With Window Doors RA-5



SL18 Locker Satellite Shown With Solid Doors RA-5

SL8 Satellite L	SL8 Satellite Locker				
Compartments	8 individual compart	tments			
Compartments Sizes		Opening: (6) 10-23/32"H x 10-15/16"W, (2) 10-15/16"W x 34-23/32"H Depth: 22-15/16"D (Subtract 6-1/8" for power box in one compartment)			
Compartment Door Type	Window or Solid Do	Window or Solid Door			
Communication	Web based through	host disper	ser connection.		
Electrical Requirements	Domestic: 115 VAC/6	60Hz, 1.2 AN	1PS International:	230 VAC/50	Hz, 0.6 AMPS
Height	73-5/16"(186.2 cm)	Width	30-1/8" (76.5 cm)	Depth	26-3/8" (62 cm)
Shipping Weight	327 lbs. Varies with co	nfiguration ar	nd options.		
Standard Features	LED Interior Lighting				
Options	Custom Graphics Shipping Installation				



SL8 Locker Satellite Shown With Window Doors RA-2



SL8 Locker Satellite Shown With Solid Doors RA-2

SL3 Satellite L	SL3 Satellite Locker				
Compartments	3 individual compart	ments			
Compartments Sizes		Opening: (1) 10-15/16"W x 70-23/32"H, (2) 10-15/16"W x 34-23/32"H Depth: 22-15/16"D (Subtract 6-1/8" for power box in one compartment)			
Compartment Door Type	Window or Solid Do	Window or Solid Door			
Communication	Web based through	host disper	nser connection.		
Electrical Requirements	Domestic: 115 VAC/6	60Hz, 1.2 AN	1PS International:	230 VAC/50	Hz, 0.6 AMPS
Height	73-5/16"(186.2 cm)	Width	30-1/8" (76.5 cm)	Depth	26-3/8" (62 cm)
Shipping Weight	327 lbs. Varies with co	nfiguration ar	nd options.		
Standard Features	LED Interior Lighting				
Options	Custom GraphicsShippingInstallation	Custom GraphicsShipping			



SL 3 Locker Satellite Shown With Window Doors RA-1



SL3 Locker Satellite Shown With Solid Doors RA-I

SL4 Satellite Locker					RA - 1	
Compartments	4 individual compartments					
Compartments Sizes	Opening: (4) 10-15/16"W x 34-23/32"H Depth: 22-15/16"D (Subtract 6-1/8" for power box in one compartment)					
Compartment Door Type	Window or Solid Door					
Communication	Web based through host dispenser connection.					
Electrical Requirements	Domestic: 115 VAC/60Hz, 1.2 AMPS International: 230 VAC/50Hz, 0.6 AMPS					
Height	73-5/16"(186.2 cm)	Width	30-1/8" (76.5 cm)	Depth	26-3/8" (62 cm)	
Shipping Weight	327 lbs. Varies with configuration and options.					
Standard Features	LED Interior Lighting					
Options	Custom GraphicsShippingInstallation					



SL 4 Locker Satellite Shown With Window Doors RA-1



SL4 Locker Satellite Shown With Solid Doors RA-1

Textile Managment System

Popular for the health care, leisure and hospitality, and manufacturing and construction industries, IDS' Textile Management System provides convenient, secure management of uniforms, surgical scrubs, and other textile assets. Our Textile Management System ensures your employees have the work wear and textile supplies they need, when and where they need it 24/7.















	Dispenser	Dispenser Satellite	Return		
Selections	16 Total Items (8 It	N/A			
Capacity	256 items (128 Per Dispenser, 16 Per Selection)		256 Items May vary based on item size.		
Communication	Web based				
Electrical Requirements	115 VAC/60Hz, 1.2 AMPS		115 VAC/60Hz, 1.2 AMPS		
Height	78"(96.5cm)	78"(96.5cm)	78"(96.5cm)		
Width	38 3/4" (98.4 cm)	38 3/4" (98.4 cm)	38 3/4" (98.4 cm)		
Depth	23 1/4"				
Shipping Weight	630 lbs. (258.8 kg)	630 lbs. (258.8 kg)	360 lbs. (163.3 kg)		
Standard Features	Guaranteed Delivery Sensor SystemSoftware Monitoring				
Options	Badge Reader (Bar Code ID Scanner; PROX Card Reader; Magnetic Strip Card Reader depending on your interface system) Shipping Installation				

SAFEMEDS High Security Lock Box

SAFEMEDS is a high security lock box system capable of mounting in ambulances and other areas where drugs need to be tracked or distributed. Capable of dual validation and two form factor identification using your PIN and PROX Card, Bar Code, Magnetic Strip or Biometrics reader ID system.

Add SAFEMEDS to your existing Solution or implement it on its own.











Specifications		
Compartments Size	Opening: 10"H x 11.2"W Interior: 10"H x 9.8"W (Min. to door latch) Depth: 9.1"D	
Communication	Web based (CAT5E)	
Electrical Requirements	120 VAC/60Hz, 1.5 AMPS; Current Draw: 0.25 Amps	
Height	Package: 14.14" (36 cm) Item: 11.2" (28 cm)	
Width	Package: 15.63" (40 cm) Item: 13.03" (34 cm)	
Depth	Package: 15.32" (39 cm) Item: 13.55" (35 cm)	
Shipping Weight	35 lbs.	
Standard Features	PROX Card Reader CAT5E Connection Override Key Bottom Mounting	
Options	Bar Code Reader; Magnetic Strip Card Reader; Biometric Reader depending on your interface system Cellular Connection	
		Dan

Software and Reporting



IDS iQ Technology web-based operating system and inventory control provides management with real-time inventory and warehouse control. Our iQ Technology software is designed so that you don't have to be standing in front of the machine to know what's in it. This web-based software gives customers an unprecedented level of control and customization, allowing managers to track inventory remotely. The complete dispensing history and real-time inventory of all your vending machines is always available. But iQ does more than that. Used in combination with support software, you can also track the inventory in your stock room or in your delivery vehicles. That means your complete product chain can be tracked for reordering and — in the case of perishable product — expiration status.

iQ Technology software is the brain of the IDS system that puts managers back in control of what is often a confusing and frustrating situation. You can even tailor usage restrictions on an individual basis. A very robust set of reports is integral to our backend system. The reports are dynamically created and provide more granular information as you "drill down" into different levels. You will have access to all different types of data and information depending upon what you're looking for.

IQ Technology includes powerful reporting capabilities to assist managers in optimizing their dispensing system. Example reports that be generated include, but are but not limited to:

- Usage Summary Report provides summary of dispense activity at the Organization level, the Account level, the Site level or and individual Machine level
- Transaction Report provides detailed transaction data at each level
- Inventory Consumption Report details the number of each item consumed at each level over a time period
- Employee Rollup shows consumption by each employee over a time period



Access Control

Machines are accessed through PinPad, Proximity card swipe, barcode swipe, or credit card. It will generally come down to what you have already have in place and what's the best and most preferred method from the employee base.











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